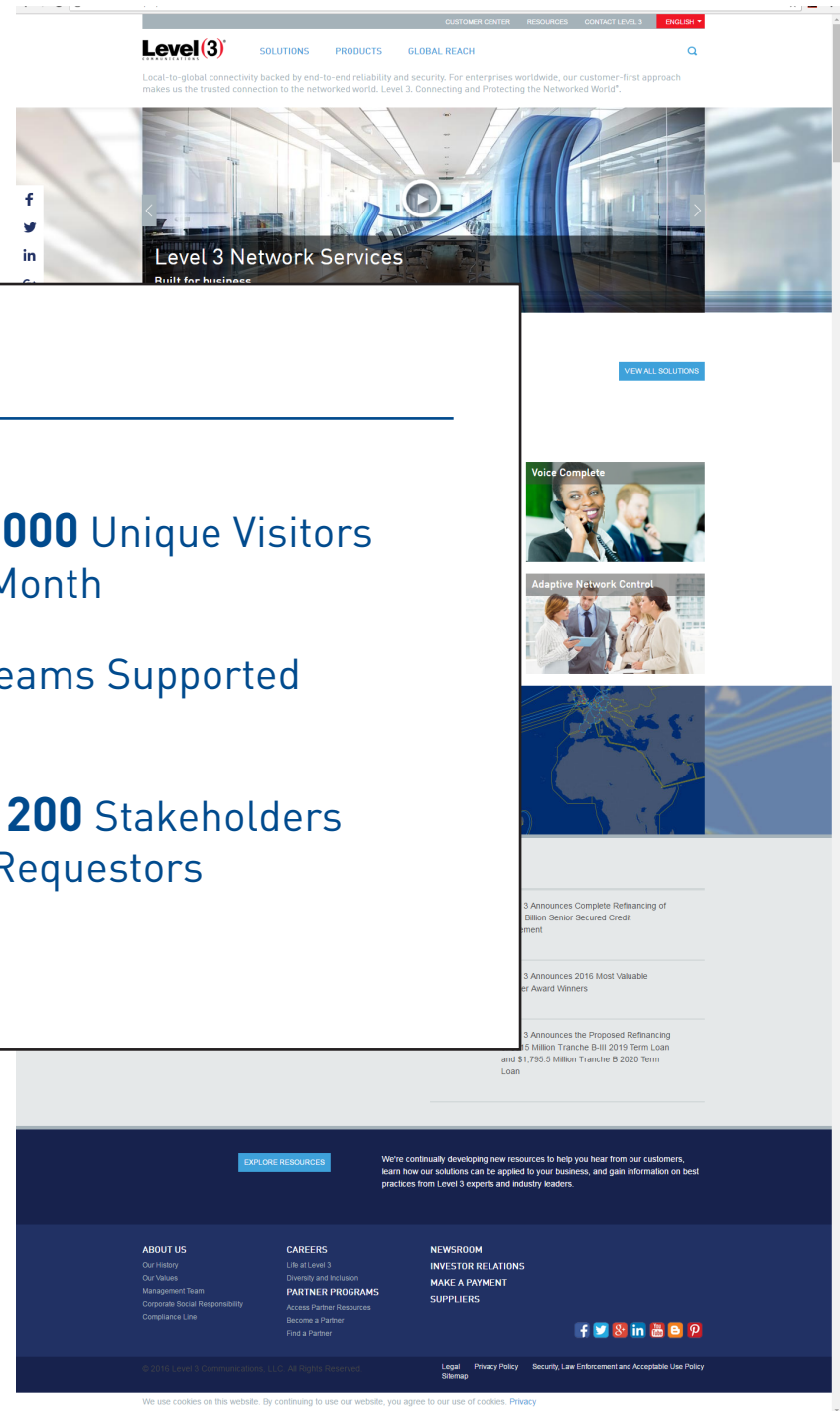


OVERVIEW





Site Statistics



Three Languages



200,000 Unique Visitors per Month



More than 1000 Pages



15 Teams Supported



Approximately 2000 Assets and Resources



Over 200 Stakeholders and Requestors

Templates

All page templates were designed to house modules that could be selected based on content and visual element needs.

Level 3 SOLUTIONS PRODUCTS GLOBAL REACH

Corporate Social Responsibility

We are fortunate to live and work in communities around the world that support Level 3. We realize being an engaged, supportive corporate citizen is vitally important. Our corporate social responsibility program, Level 3 Cares, focuses on areas where we can really make a difference—in education, the natural environment and serving the underserved. Level 3 is a member of B.CIVIC.

PROGRAMS

Level 3 Environmental Sustainability

Level 3 Environmental Sustainability represents our commitment to protect and improve the environment. The program also encompasses working to improve the environmental impact of our business operations in each of our local communities.

ABOUT US

- Level 3 Foundation
- Our Values
- Our History
- About Us

EXPLORE RESOURCES We're continually developing new resources to help you hear from our customers, learn how our solutions can be applied to your business, and gain information on best practices from Level 3 experts and industry leaders.

ABOUT US
Our History
Our Values
Management Team
Corporate Social Responsibility
Compliance Line

CAREERS
Life at Level 3
Diversity and Inclusion

NEWSROOM
INVESTOR RELATIONS
MAKE A PAYMENT
SUPPLIERS

Partner Programs
Access Partner Resources
Become a Partner
Find a Partner

Legal
Privacy Policy
Security, Law Enforcement and Acceptable Use Policy

Level 3 SOLUTIONS PRODUCTS GLOBAL REACH

Customer Center

Level 3 Conferencing Services | MyLevel3 Portals | Media And Federal Portals | Additional Portals | Support

EXCEPTIONAL SERVICE. REAL RESULTS.

From the first handshake to daily account management, Level 3 is committed to providing exceptional service. As part of that effort, we offer powerful portal functionalities to help streamline your workflow and get the information you need — anytime, anywhere. Just create an account and you can manage billing, repairs, orders, booking and much more.

MAKE A PAYMENT

LEVEL 3 CONFERENCING SERVICES

Need to connect with your colleagues? Set up an audio, video or web conference right here with Level 3 Ready-Access, Event Call and Web Meeting services.

Collaboration Materials
UC&O Overview
Secure Conference Tips

Explore All Conferencing Services

Schedule and configure your Level 3 conferences and access your Global Conference Dial-In Numbers. HOST MEETINGS	Connect with your colleagues around the world — here and now. JOIN MEETINGS	Update your conference information and access recordings. Manage users and their permissions. ADMIN ACCOUNT ACCESS	Have a question about Level 3 Collaboration Services? We've got answers. Here's how to get in touch. CUSTOMER SERVICE
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Host Meetings

Level 3 Ready-Access Start Your Audio Conference	Level 3 Web Meeting Start Your Audio & Web Meeting	Cisco WebEx Delivered By Level 3 Access Your Account
Global Conference Dial-In Numbers Access Your Numbers	Level 3 Managed Event Reserve Your Event Call	Level 3 Event Studio Start Your Event
Level 3 Managed Video Conferencing Reserve Your Conference	Blue Jeans Delivered By Level 3 Start Your Video Conference	Level 3 Webcast Elite Start Your Webcast

Level 3 SOLUTIONS PRODUCTS GLOBAL REACH

Level 3 Adaptive Network Security

Lock Down Your Network. Protect Your Employees. Secure Your Assets. Your mobile workforce, connected partners and BYOD policies expand your network security perimeter and increase your cyber risk.

Patchwork Protection Problems
Implementing an ad-hoc security solution creates points of vulnerability while the lack of security personnel compounds the problem.

Eliminate the Weak Links with Security Service Chaining
Level 3 Adaptive Network Security is a flexible, multi-layered network-based security service delivered via the cloud. It fuses a wide range of advanced network security services with threat intelligence to eliminate weak links in your chain of defense.

ADAPTIVE NETWORK SECURITY BROCHURE

WHY LEVEL 3 FOR ADAPTIVE NETWORK SECURITY

Layered Network Security Functions

Adaptive Network Security delivers cost-effective and reliable protection. It interlocks various network security functions. Allowing you to quickly adapt to new cyber threats without requiring huge investments and new expertise.

Enhanced Visibility and Threat Intelligence

Using the proven Level 3 Network-Based Security approach, you benefit from our enhanced threat intelligence and network visibility. Access the tools you need to monitor, block, and report network security threats.

Low Latency

More protection physically closer to the edge so cyber attacks can be neutralized more efficiently and effectively. Level 3 Adaptive Network Security enables you to secure internet traffic across the Level 3 Network, in hybrid environments and on third-party networks.

Level 3 Adaptive Network Security. Layer Your Defense. Lock Down Your Network.

ADAPTIVE NETWORK SECURITY VIDEO

HOW AND WHY IT WORKS

Adaptive Network Security Service Benefits

- Carrier agnostic IP access for holistic defense
- Efficient multi-service chaining in Level 3 Gateways
- Global coverage for low latency
- Fully managed and maintained
- Backed by Level 3 Threat Intelligence
- Flexible feature packages and connectivity options
- Supports hybrid security — cloud and premises-based
- Level 3 MPLS, IP VPN and Internet services can boost network efficiency and performance

Adaptive Network Security Service Details

- Intrusion protection service
- Anti-virus, anti-spam
- Web content filtering
- Application awareness and control
- Anti-malware (sandboxing)
- Data-loss protection (DLP)
- Logging and reporting
- 24/7 Level 3 Security Operations Center support
- Contracted policy management and visibility in the MyLevel3 customer portal

RELATED PRODUCTS

Secure Access Services | Network Protection | Threat Research Labs | Network Based Security

READ.VIEW.LEARN

Filter: Brochures Digital Resource Article Infographics Video White Papers

11/29/15 eBook: Level 3 Network-Based Security	10/23/14 MGS - Premise	05/15/15 Why are Secure Pipes Important? Webinar	05/12/16 Adaptive Network Security	10/03/14 Balancing Network Security Risk and Productivity
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EXPLORE RESOURCES We're continually developing new resources to help you hear from our customers, learn how our solutions can be applied to your business, and gain information on best practices from Level 3 experts and industry leaders.

ABOUT US
Our History
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CAREERS
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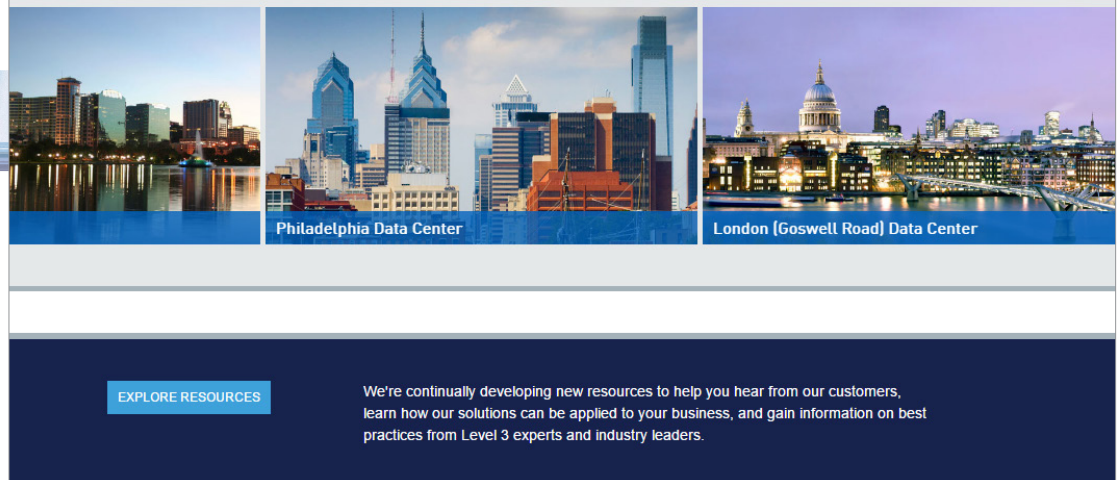
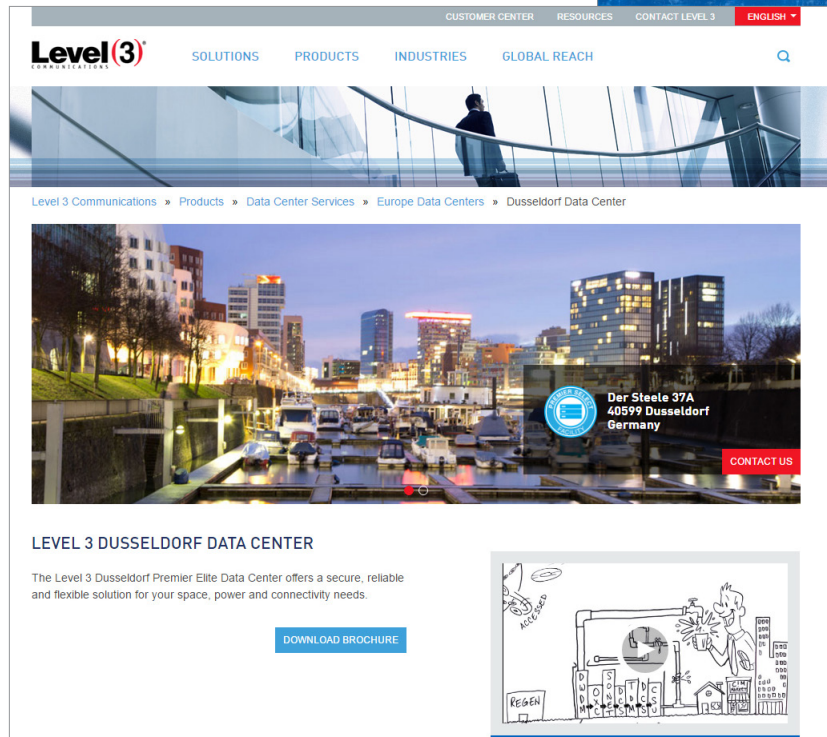
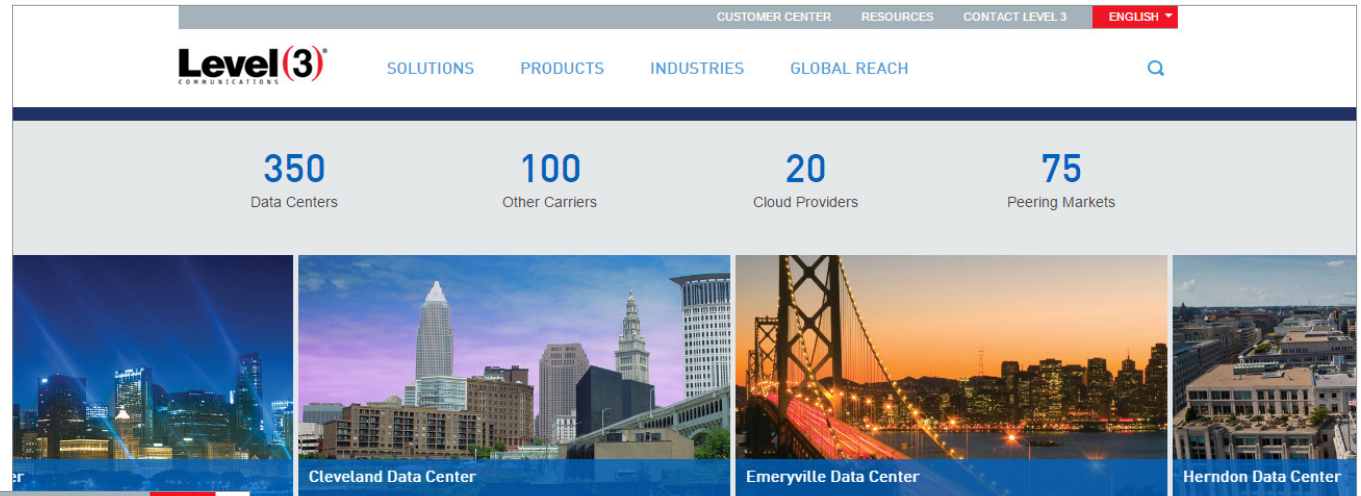
NEWSROOM
INVESTOR RELATIONS
MAKE A PAYMENT

Data Center Showcase

Job: To transform Level 3 Data Center product slicks into a site that showcased global availability and interactive features.

Highlights

- Launched in three months.
- Content created for more than 50 data centers and available in three languages.
- Interactive map feature.
- Originally built and managed on WordPress and migrated to Sitecore.



Collaboration Microsite

Job: Develop an effective microsite that allowed customers to access conferencing information and equip the sales team with an online marketing resource.

Highlights

- Worked with stakeholders and customers to ensure an easy transition to new format.
- Executed communication plan and tutorials.

The screenshot shows the top portion of the Level 3 Customer Center website. At the top, there is a navigation bar with links for CUSTOMER CENTER, RESOURCES, CONTACT LEVEL 3, and ENGLISH. Below this is the Level 3 logo and a secondary navigation bar with links for SOLUTIONS, PRODUCTS, INDUSTRIES, and GLOBAL REACH. A search icon is also present. The main header features a large image of people in a meeting with the text "Customer Center" overlaid. Below the header is a row of five blue buttons: "Level 3 Conferencing Services", "MyLevel3 Portals", "Media And Federal Portals", "Additional Portals", and "Support". The main content area has a heading "EXCEPTIONAL SERVICE. REAL RESULTS." followed by a paragraph of text and a red "MAKE A PAYMENT" button. Below this is a dark blue banner for "LEVEL 3 CONFERENCING SERVICES".

This screenshot shows the "MyLevel3 Portals" section of the website. It features a grid of four main service cards: "Host Meetings", "Join Meetings", "Admin Account Access", and "Customer Service". Each card contains a brief description and a corresponding button. Below the grid is a "Host Meetings" section with a table of services including "Level 3 Ready-Access", "Level 3 Web Meeting", "Cisco WebEx Delivered By Level 3", "Global Conference Dial-In Numbers", "Level 3 Managed Event", "Level 3 Event Studio", "Level 3 Managed Video Conferencing", "Blue Jeans Delivered By Level 3", and "Level 3 Webcast Elite". At the bottom, there is a dark blue banner for "MYLEVEL3 PORTALS".

This screenshot shows the "Collaboration Materials" section of the website. It features a navigation bar with tabs for "Audio and Web", "Events", "Video", "Webcasting", and "XpressMeet Tools". The main content area is divided into two columns. The left column is titled "LEVEL 3SM READY-ACCESS[®]" and includes a video thumbnail, a paragraph of text, and a list of links for brochures and guides. The right column is titled "LEVEL 3SM WEB MEETING" and includes a video thumbnail, a paragraph of text, and a list of links for brochures and guides. Below these columns is a section for "CISCO WEBEX[®] DELIVERED BY LEVEL 3" with a video thumbnail and a paragraph of text. At the bottom, there is a section for "LEVEL 3[®] XPRESSMEETSM SOLUTIONS" with a video thumbnail and a paragraph of text.

Global Reach and General Manager Section Upgrade

Job: Design an area that emphasizes a global business presence as well as local support teams.

Highlights

- DIY-picture kit developed to cost-effectively obtain consistent headshots of general managers.
- Biographies were written and edited for more than 40 general managers.
- Over 90 individual market-area maps created for individual pages.

The screenshot shows the Level 3 website's 'Global Reach' section. At the top, there is a navigation bar with 'CUSTOMER CENTER', 'RESOURCES', 'CONTACT LEVEL 3', and 'ENGLISH'. Below this is the Level 3 logo and a menu with 'SOLUTIONS', 'PRODUCTS', 'INDUSTRIES', and 'GLOBAL REACH'. A search icon is also present. The main banner features a scenic view of European architecture. Below the banner is a row of buttons for 'Africa', 'Asia Pacific', 'Europe', 'Latin America', 'Middle East', and 'North America'. The 'Europe' button is selected, leading to a page titled 'Europe'. This page includes a 'Service Area' map of Europe, a section titled 'NETWORK SERVICES AVAILABLE IN EUROPE' with a descriptive paragraph and two buttons: 'VIEW OUR SOLUTIONS' and 'ACCESS EMEA CUSTOMER HANDBOOK'. Below this is 'THE EUROPEAN PARTNER PROGRAMME' section, which includes a paragraph and a button: 'LEARN ABOUT THE LEVEL 3 EMEA PARTNER PROGRAMME'. At the bottom, there is a 'Locations' section with buttons for 'Austria', 'Belgium', 'Bulgaria', and 'Croatia'.

The screenshot shows the Level 3 website's 'Central and West Florida' section. At the top, there is a navigation bar with 'CUSTOMER CENTER', 'RESOURCES', 'CONTACT LEVEL 3', and 'ENGLISH'. Below this is the Level 3 logo and a menu with 'SOLUTIONS', 'PRODUCTS', 'INDUSTRIES', and 'GLOBAL REACH'. A search icon is also present. The main banner features a scenic view of wheat stalks. Below the banner is a row of buttons for 'Africa', 'Asia Pacific', 'Europe', 'Latin America', 'Middle East', and 'North America'. The 'Europe' button is selected, leading to a page titled 'Central and West Florida'. This page includes a profile for Michelle Hogan, a 'LOCATION' map of Florida, and a 'REGIONS SERVED' map of Florida. The profile includes a headshot, a 'CONTACT US' button, and a paragraph of text. The 'LOCATION' section includes a map of Florida with a red pin in the central-western region. The 'REGIONS SERVED' section includes a map of Florida with a blue highlight in the central-western region. At the bottom, there are two buttons: 'VIEW OUR PRODUCTS' and 'VIEW OUR SOLUTIONS'.